

Digiserve

Work Order Form



Date: _____

Name: _____

Address: _____

Email: _____

Phone: _____

Device: _____ Model: _____ Serial: _____

Quoted Cost: _____

Cause / Problem: _____

I authorise Digiserve to undertake any repair work as required up to the quoted value. If other faults are found, Digiserve will gain my verbal approval before continuing. Repair times can vary depending on stock availability.

PLEASE NOTE: If possible, all settings and information in your device should be backed up prior to sending your device to us. Do not send in your SIM card. While all effort will be made to retain stored information, in some rare circumstances, unfortunately this cannot be guaranteed. I agree to pay all charges incurred under these trading terms. If the device has been opened in any way prior to Digiserve repair, Digiserve cannot guarantee operation of the device outside of the specific repair work carried out.

Signed Authority to Repair: _____

Phone Repair Doctor sends out the occasional email / printed newsletter. Opt out

Digiserve

Send To Postal Address: PO Box 140, Moorooka, QLD, 4105

Ph: 0439 323 931 or 1300 965 253

Workshop Address : 4/635 Ipswich Rd, Annerley, QLD, 4103

Freight Instructions

Remove your SIM card (do not send us the SIM), wrap up your device in as much bubble wrap as you can fit, place it inside a padded bag or box, and the completed work order sheet and seal it up.

Address it to our Post Box for faster delivery:

Digiserve
PO Box 140
Moorooka
QLD 4105

Please email us your tracking number once you have shipped us your device. This will make sure that your shipment is expected and won't be delayed.

We'll contact you when your device arrives, and also when the repairs are complete and it's being sent back to you. You will be required to sign to receive the goods at time of delivery.

Any questions regarding shipping details, please email us at info@phonerepairdoctor.com.au

or phone the workshop directly on 0439 323 931 or 1300 965 253