

Digiserve

Work Order Form



Date: _____

Name: _____

Address: _____

Email: _____

Phone: _____

Device: _____ Model: _____ Serial: _____

Quoted Cost: _____

Cause / Problem: _____

I authorise Digiserve to undertake any repair work as required up to the quoted value. If other faults are found, Digiserve will gain my verbal approval before continuing. Repair times can vary depending on stock availability.

PLEASE NOTE: If possible, all settings and information in your device should be backed up prior to sending your device to us. Do not send in your SIM card. While all effort will be made to retain stored information, in some rare circumstances, unfortunately this cannot be guaranteed. I agree to pay all charges incurred under these trading terms.

Signed Authority to Repair: _____

Phone Repair Doctor sends out the occasional email / printed newsletter. Opt out

Digiserve
641 Ipswich Rd
Annerley
QLD 4103

Ph: 07 3392 8700

Freight Instructions

We highly recommend that you send us your device via **Australia Post Express Post Platinum** (their premium service – next day delivery, with insurance and online trackable) for \$12.80, or \$13.40 with pre-paid 500g satchels.

Express Post Platinum includes \$100 insurance cover with optional \$1.40 / \$100 after that.

Even though Australia Post is not a fragile specific carrier, make sure you put the word FRAGILE on the outside of the packing since they do treat it differently if it's fragile.

Remove your SIM card (do not send us the SIM), wrap up your device in as much bubble wrap as you can fit, place it inside a padded bag or box, and the completed work order sheet and seal it up.

NOTE: the batteries in iPhone, iPad and iPod devices are safe for AIR transport. We have documentation you can download if Australia Post questions the shipment.

<http://www.phonerepairdoctor.com.au/BatteryInfo.pdf>

Address it to:

Digiserve
641 Ipswich Rd
Annerley
QLD 4103

We'll contact you when your device arrives, and also when the repairs are complete and it's being sent back to you. You will be required to sign to receive the goods at time of delivery.

Any questions regarding shipping details, please email us at

info@phonerepairdoctor.com.au or phone the workshop directly on 07 3392 8700